



Mailing
Inserting

Relay™ 5000 inserter

Proven inserting technology that finishes strong.



Simplify complex mail

The Relay™ 5000 inserting system is designed on a fast, reliable folding and inserting platform that helps ensure that the right contents get into the right envelope.

Improve productivity without risking precision

Mail continues to be critical to the success of your company, from sending monthly bills to existing customers to building your business via direct mail. Achieving accuracy, security and speed isn't merely important. It's necessary. Until now, it's been difficult to identify an ideal solution that can keep your mailing process precise and accurate.

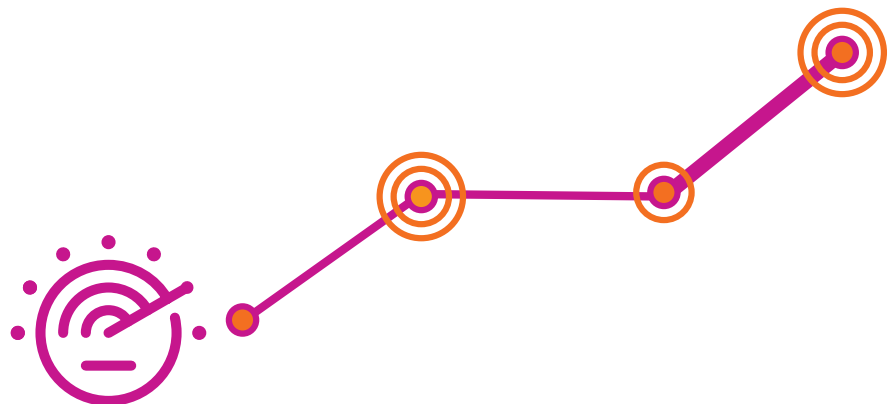
Keep your mail moving with outstanding flexibility and efficiency.

The Relay 5000 inserter enables fast, consistent production of both simple and complex jobs. The proven reliable chassis uses the same straight paper path design found on our top of the line inserters. The Relay 5000 also gives you the flexibility to handle letters or flats, without any manual changeover. That saves you time and effort.

The Relay 5000 does the work... so you don't have to.

Set and start your mail runs in seconds with the intuitive user interface. With the ability to program your jobs with real names—not just numbers—you can switch settings such as form letters to flats or single page letters to variable page bills with a simple press of a button. The simple-to-follow onscreen user guides walk you through the loading of paper, inserts, and envelopes. With guesswork eliminated, the Relay 5000 is easy enough to use for even casual operators.

- Finish up to 4,000 envelopes per hour.
- Process monthly volumes up to 62,500 finished envelopes
- Multiple output options to suit your workflow
- Optional ergonomic height-adjustable table



Reliable and flexible design keeps your documents and envelopes moving quickly.

Relay™ 5000 features

Envelope feeder

Easily switch between flats and letter-size envelopes, load on-the-fly without stopping the job.



Control panel

Provides straightforward job creation and selection, with job status display all in one convenient user interface.



File-based processing

Mail piece integrity option that provides total control, visibility and reporting for your mail production process.



High-capacity sheet feeder

Each high-capacity sheet feeder has two 1000-sheet capacity feeder trays (2000 total) to keep your production moving.



Tower feeders

One dedicated outer envelope feeder for either letter or flat envelopes combined with 3 flexible feeders for either inserts or sheets.

Folder

Folds collated sheets into C-fold, Z-fold, Single-Fold, or Double-Fold. No fold for flat envelopes.

Reverse accumulator

Ensures the address shows properly in the window of an envelope whether the address is on the top, middle, or bottom of the page.

Your production is only as good as the accuracy it provides

Information privacy, marketing campaigns, incoming revenue, and customer retention, all rely on superior mail accuracy when a customer opens it. The Relay™ 5000 includes flexible barcode scanning options such as OMR, 1D and 2D. This technology lets you accurately assemble your variable page mail, thus eliminating the need to manually sort documents by page count.



File control (file-based processing)

The Relay 5000 goes beyond barcode scanning. Now, Pitney Bowes offers our world-class file-based processing capabilities in a mid-volume inserting

system. File-based processing checks and cross-checks every page in your mailing. This gives you total visibility to each mail piece and helps

prove that you've safeguarded the private information that your customers entrust you with.

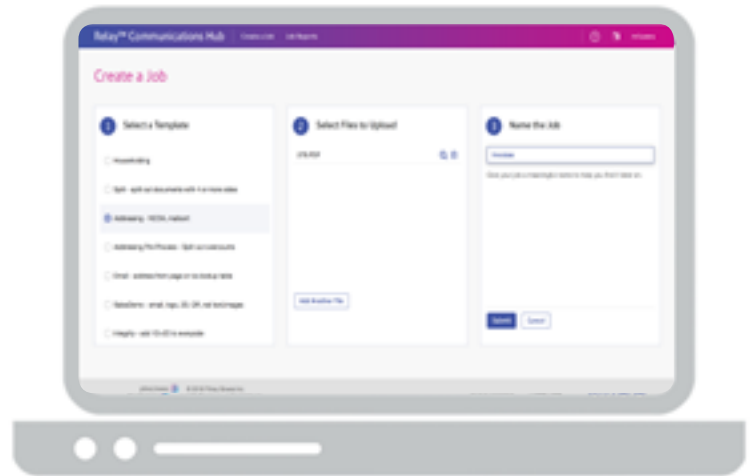


The reference file is used to control and constantly verify pages are accurately folded and inserted.

Relay hub from the Pitney Bowes Commerce Cloud

Protect private customer data the easy way.

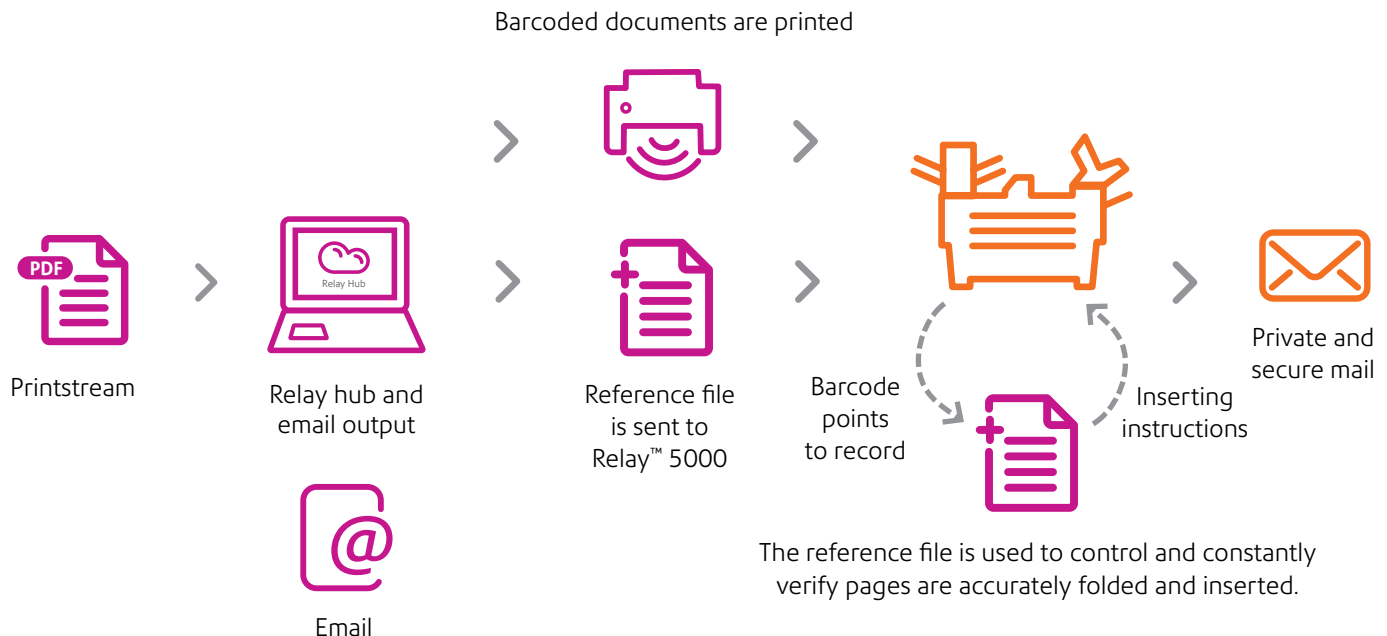
The Relay hub leverages the simplicity and speed of SaaS to help you add security to your mail and workflow, without interrupting your current systems.



The Relay hub is a powerful, simple, secure cloud solution that works with your existing print streams to add scan codes to existing documents. It also

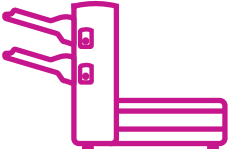
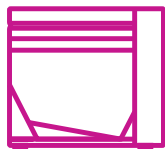
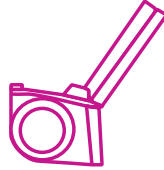
helps you transition documents to email when you're ready to send. For customers wanting more digital communication options, the Relay hub

can seamlessly shift print streams used for physical mail and adapt it to digital channels. This includes email sending and archiving.



We're here to help. At Pitney Bowes, we believe that every document should be treated with the same level of scrutiny, regardless if you're sending communications using physical mail or digitally, producing them in-house or outsourcing your production.

Specifications		
Throughput		4,000 per hour
Monthly capacity		62,500
Maximum number of feeders		7 (4 High-capacity Sheet Feeders + 3 Sheet/Insert feeders)
Fold options		C, Z, Half, Double, No Fold
Integrity options		OMR, 1D, 2D, exit scanning, file-based processing
Programmable jobs		24
Tower sheet trays		
Capacity per feeder		350 sheets
Paper sizes		Minimum 5" (127 mm) width x 5.31" (135 mm) length Maximum 9.84" (250 mm) width x 14" (356 mm) length
Paper weights		Minimum 16 lb (60 gsm) to 44 lb (175 gsm)
High-capacity sheet feeder		
Capacity per feeder		Optional (up to 2 per base system) 2000 sheets (1000 per feeder tray)
Paper sizes		Minimum 7.99" (203 mm) width x 9.15" (232 mm) length Maximum 8.5" (216 mm) width x 11.69" (297 mm) length
Paper weights		Minimum 20 lb (75 gsm) to 24 lb (90 gsm)
Insert feeder		
Capacity		350 inserts
Sizes		Minimum 2.83" (72 mm) height x 5" (127 mm) length Maximum 6" (153 mm) height x 9.84" (250 mm) length
Thickness, compressed		Minimum 0.003" (0.076mm) to maximum 0.1" (2.54 mm)
Envelope feeder		
Capacity		250 Letter (100 Flat)
Letter-sized		Minimum 3.5" (89 mm) height x 6.37" (162 mm) length Maximum 6.5" (165 mm) height x 10.5" (266 mm) length
Flat-sized		Minimum 6.37" (162 mm) height x 6.5" (165 mm) length Maximum 10.5" (266 mm) height x 13" (330 mm) length
Envelope weights		Letter: Minimum 18 lb (70 gsm) to maximum 24 lb (90 gsm) Flats: Minimum 20 lb (80 gsm) to maximum 24 lb (90 gsm)
Physical dimensions (includes tower feeder trays)		
Length		60.5" base, 89.5" overall length (base unit fits on 60" table)
Depth		22.8"
Height		31"
Weight		326.5 lbs

Accessory physical specifications					
	High capacity sheet feeder			Horizontal belt stacker	
	Height	31"		Height	18"
	Table-length requirement	30"		Table-length requirement	N/A
	Installed Length	49"		Installed length (floor)	22"
	Exit transport			Vertical power stacker	
	Height	16"		Height	31"
	Table-length requirement	18"		Table-length requirement	N/A
	Installed length	18"		Installed length	14"
	Flats sealer				
	Height	31"			
	Table-length requirement	12"			
	Installed length	12"			

Relay™ 5000 inserter
system precisely folds
inserts and seals up to
4,000 pieces per hour.



Canada

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For more information,
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